



STATE OF IOWA

KIM REYNOLDS, GOVERNOR
ADAM GREGG, LT. GOVERNOR

IOWA BOARD OF MEDICINE

September 21, 2022

Medical Patient Modesty
Misty Roberts

Re: File # [REDACTED]

Dear Medical Patient Modesty, Misty Roberts,

Recently, the Iowa Board of Medicine (Board) received your complaint pertaining to [REDACTED] and the Board opened a file. The Board's primary responsibility is to protect the public by ensuring that physicians provide appropriate medical care to patients.

The Board takes seriously all complaints it receives, however, it focuses on cases that involve a significant danger to patients, including serious competency concerns, severe patient harm, serious medical errors, criminal conduct, substance abuse or other impairment, sexual misconduct and/or severe unprofessional conduct that significantly impacts patient care.

Examples of concerns which the Board considers less serious include cases that do not involve serious patient harm or that are isolated occurrences rather than part of a pattern of inappropriate treatment, billing disputes, a single incident of rude behavior or communication problems, personality conflicts, or poor record-keeping practices that are not repeated and do not significantly affect patient care.

After careful review, the Board voted to close this matter. Under Iowa law, your complaint and all the related information are confidential and cannot be shared with the public. However, your complaint will remain a permanent part of the physician's Board file. If additional complaints are received concerning [REDACTED] the Board may reopen your complaint for further review.

If you have any questions or concerns regarding this letter, please contact [REDACTED] Chief Investigator, at [REDACTED]

Sincerely,

[REDACTED]
Interim Executive Director
Iowa Board of Medicine